

## Government of Maharashtra

No. DIT/File-10/4076  
Directorate of Information Technology  
Mantralaya Annex 7<sup>th</sup> floor,  
Mumbai - 400 032  
Date: 23/10/2012

To,  
The Director,  
Acebrain System and Software Pvt. Ltd.  
Rose Wood Park, Row house No.  
B-8, Gat no. 1106, Near BSNL Telephone Exchange,  
Pune-Nagar Road, Wagholi - 412207  
Tal. Haveli, Dist. Pune,  
Mumbai - 400063

**Subject: Removal of Name of M/s. Acebrain System and Software Pvt. Ltd, from Rate Contract DIT/File-10/4076 for Supply of Desktop, Laptop & Printer and Suspension of M/s. Ace Brain System and Software Pvt. Ltd from Government of Maharashtra.**

**Ref:** 1) Govt of Maharashtra Rate Contract for 2010-11; 2012-13  
2) Complaint dtd 18/09/11, received by mail from IGR Department  
3) PC Meeting with on 23/10/12

Dear Sir,

With reference to subject and references cited above, it is being brought to our notice by M/s. Samsung's representative that M/s. Acebrain System and Software Pvt. Ltd has not procured Extended Warranty Pack for the printers supplied under previous as well as current State RC and in this way indulged in a malpractice by billing departments for three years while actually supplying the hardware having only one year warranty.

Under these circumstances, as per decision taken in Purchase Committee of DIT on 23/10/12, M/s. Acebrain System and Software Pvt. Ltd is suspended from current State RC DIT/File-10/4076 dated 12/02/12. They will not be eligible for supply of any hardware (desktop, laptop, printer) to any offices of Government of Maharashtra as per above mentioned State RC.

Kindly acknowledge the receipt of this suspension order and take necessary steps to update warranty packs for hardware supplied under state RC (2009-10; 2010-11; 2012-13) before 30/11/12, failing which we will be compelled to forfeit your Bank Guarantee and issue a blacklisting order.

UNIQUE CODE NO : 201210251529580611

Yours sincerely,

(S.H. Jadhav)

Director, IT